

Welcome to the IAMSE Fall 2016 Web Seminar Series!

For this series, if you would like to submit questions for the presenter during the session, you may access our backchannel on Today's Meet at the web address below. The questions will then be presented to the speaker, by the moderator.

Enter your name and school when you join the room

*Please note, the backchannel is in addition to our website for viewing slides.

<https://todaysmeet.com/IAMSEwebinarSept22>



IAMSE Webinar, September 22, 2016

Entrustment decision making in EPA-based curricula

Olle ten Cate, PhD
 Center for Research and Development of Education
 University Medical Center Utrecht
 The Netherlands

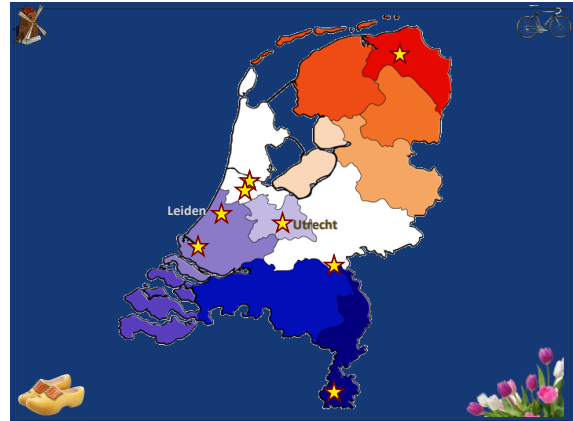
Disclosure statement

No conflict of interest reported



Some of the current work is being sponsored by an EU-FP7 funded project

Creative Commons License. This work is licensed under a Creative Commons Attribution-NonCommercial-ShareAlike 4.0 International License.
<http://creativecommons.org/licenses/by/4.0/>

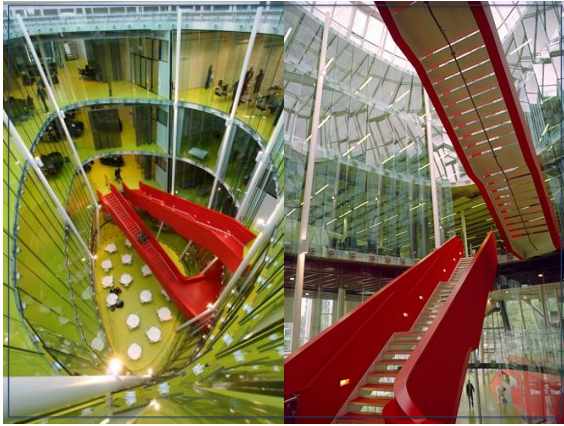


University Medical Center Utrecht




"X-ray" of UMCU's education building, designed to resemble a body with lungs and CV system





What score would you give the architect?



What score would you give the architect?



Fail		Below expectations			Meets expectations			Exceeds expectations	
1	2	3	4	5	6	7	8	9	10

What criteria cross your mind?

What criteria cross your mind?

- **Esthetics** (appearance from all angles; colours used, brightness, transparency, spacial construction, originality)

What criteria cross your mind?

- **Esthetics** (appearance from all angles; colours used, brightness, transparency, spacial construction, originality)
- **Functionality** (capacity, size of room vs required student population size and teaching formats, teaching-specific functions, noise sensitivity)

What criteria cross your mind?

- **Esthetics** (appearance from all angles; colours used, brightness, transparency, spacial construction, originality)
- **Functionality** (capacity, size of room vs required student population size and teaching formats, teaching-specific functions, noise sensitivity)
- **Costs** (related to estimated budget)

What criteria cross your mind?

- **Esthetics** (appearance from all angles; colours used, brightness, transparency, spacial construction, originality)
- **Functionality** (capacity, size of room vs required student population size and teaching formats, teaching-specific functions, noise sensitivity)
- **Costs** (related to estimated budget)
- **Speed** of design and construction (related to planning)

What criteria cross your mind?

- **Esthetics** (appearance from all angles; colours used, brightness, transparency, spacial construction, originality)
- **Functionality** (capacity, size of room vs required student population size and teaching formats, teaching-specific functions, noise sensitivity)
- **Costs** (related to estimated budget)
- **Speed** of design and construction (related to planning)
- **Issues** with construction encountered within 5 years

What criteria cross your mind?

- **Esthetics** (appearance from all angles; colours used, brightness, transparency, spacial construction, originality)
- **Functionality** (capacity, size of room vs required student population size and teaching formats, teaching-specific functions, noise sensitivity)
- **Costs** (related to estimated budget)
- **Speed** of design and construction (related to planning)
- **Issues** with construction encountered within 5 years
- **Opinions** of users (teachers, students, staff), owners (university, UMCU), visitors, passengers

What criteria cross your mind?

- **Esthetics** (appearance from all angles; colours used, brightness, transparency, spacial construction, originality)
- **Functionality** (capacity, size of room vs required student population size and teaching formats, teaching-specific functions, noise sensitivity)
- **Costs** (related to estimated budget)
- **Speed** of design and construction (related to planning)
- **Issues** with construction encountered within 5 years
- **Opinions** of users (teachers, students, staff), owners (university, UMCU), visitors, passengers
- **Comparison** with other medical education buildings

What criteria cross your mind?

- **Esthetics** (appearance from all angles; colours used, brightness, transparency, spacial construction, originality)
- **Functionality** (capacity, size of room vs required student population size and teaching formats, teaching-specific functions, noise sensitivity)
- **Costs** (related to estimated budget)
- **Speed** of design and construction (related to planning)
- **Issues** with construction encountered within 5 years
- **Opinions** of users (teachers, students, staff), owners (university, UMCU), visitors, passengers
- **Comparison** with other medical education buildings
- **Reputation, charisma, professionalism** of the architect

Overview

- Competency-based medical education
- Update on entrustable professional activities
- Current issues in assessment in the workplace
- Entrustment as assessment

Competency-Based Medical Education

Philosophy

- Better, broader description of the physician
- From *assuming* to *assessing* competence
- Only graduate physicians meeting standards
- Based on competence, not just time in training

Practice

- Detailed description of competencies
- Struggle with teaching and assessment

Analytic framework approach

Pangaro & ten Cate 2013

Analytic framework approach

The doctor

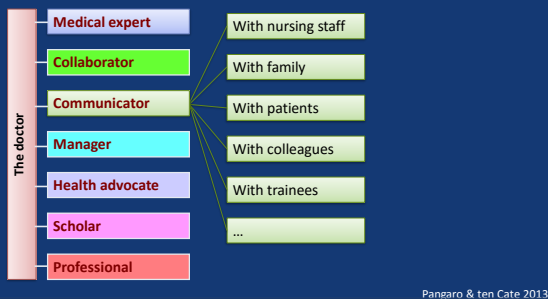
Pangaro & ten Cate 2013

Analytic framework approach



Pangaro & ten Cate 2013

Analytic framework approach



Analytic framework approach



Operational problems

- Regulators (ACGME) need data to support program revalidation decisions
- Data must show confidence that trainees meet predefined standards
- However, competence descriptions too analytical to be covered in assessment; still lack validity
- Items in competency frameworks feel as remote from practice
- Complaints of bureaucracy in collecting and reporting data, feels like time wasted

Created to ground competencies in practice:

Entrustable Professional Activities

Units of professional practice (tasks) that may be entrusted to a learner to execute unsupervised, once he or she has demonstrated the required competence

Enables a shift of focus from individual competencies to the work that must be done

ten Cate, 2005, 2013

E.P.A.

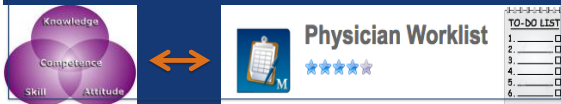
- **Entrustable**: acts that require trust – by colleagues, patients, public
 - **Professional**: confined to occupations with extra-ordinary qualification and right
 - **Activities**: tasks that must be done
- EPAs ground competencies in daily practice

EPAs versus competencies

- EPAs: units of work / tasks that must be done
- Competencies: qualities of individuals

EPAs versus competencies

- EPAs: units of work / tasks that must be done
- Competencies: qualities of individuals
- One can possess competencies; one cannot possess EPAs



Competencies versus EPAs

Competencies	EPAs
person-descriptors	work-descriptors
knowledge, skills, attitudes, values	Essential units of professional practice
<ul style="list-style-type: none"> • content expertise • health system knowledge • communication ability • management ability • professional attitude • scholarly skills 	<ul style="list-style-type: none"> • discharge patient • counsel patient • lead family meeting • design treatment plan • Insert central line • Resuscitate patient

ten Cate et al. 2015

Does it fit?

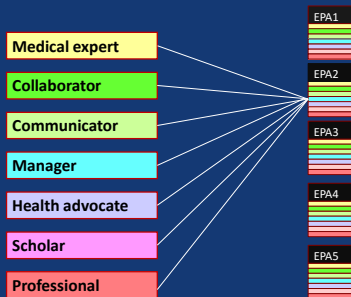


The matrix: EPAs require multiple competencies

	EPA1	EPA2	EPA3	EPA4	EPA5
Medical expert	++	++	+		++
Collaborator	+		+	++	
Communicator	+	++			+
Leader		+	++	++	
Health advocate	+		++	+	
Scholar	+				++
Professional	+	+	+		

Pangaro & ten Cate 2013

Synthetic EPA framework approach



Pangaro & ten Cate 2013

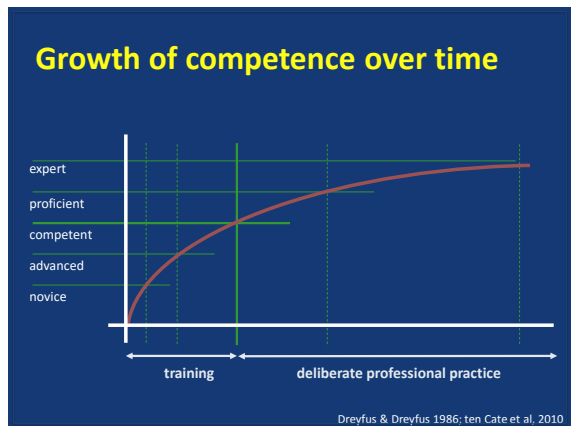
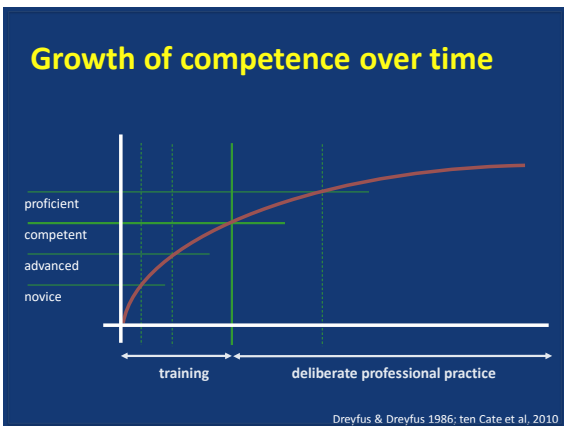
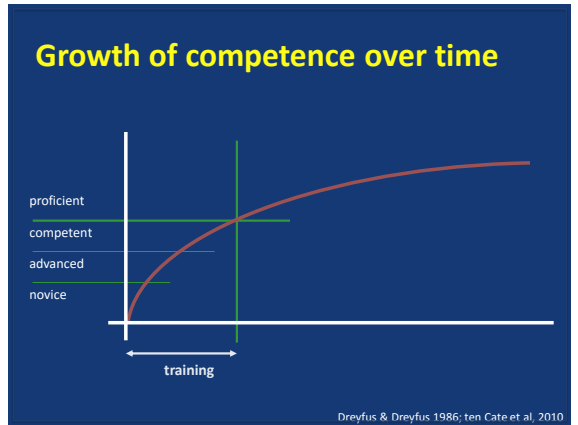
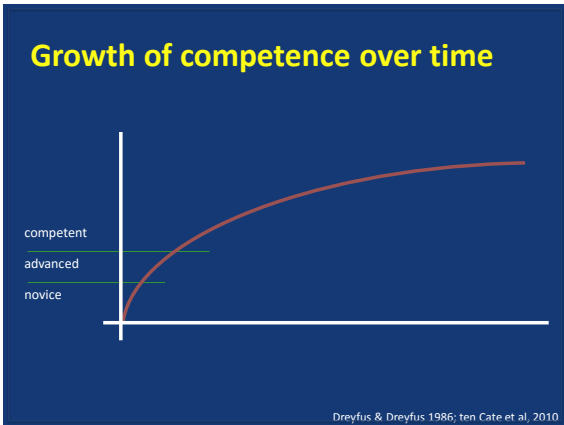
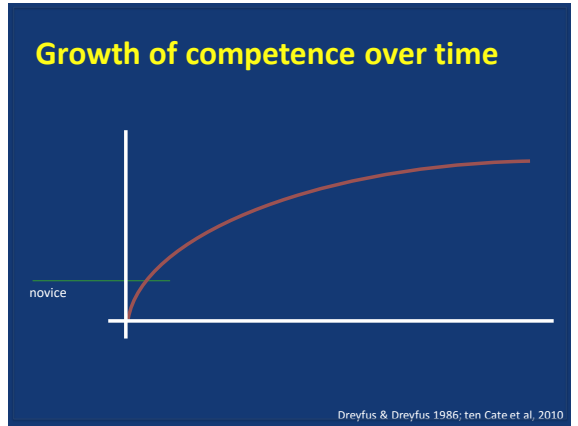
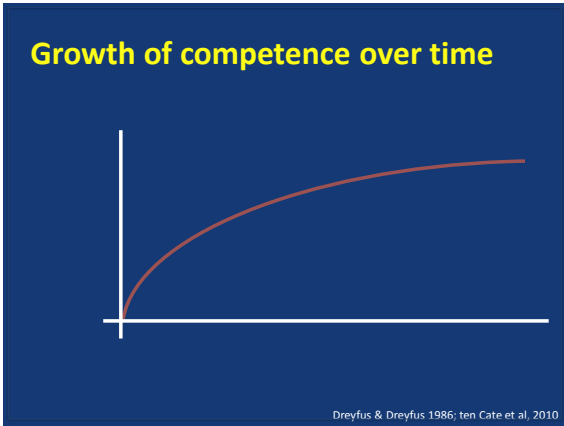
Operational definition of competence

When a professional activity is mastered

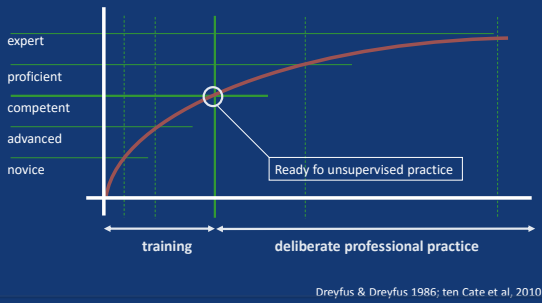
- ...on a **threshold** level
- ...that permits **trust**
- ...to act **unsupervised**

Competence is *a stage* in a continuum of development

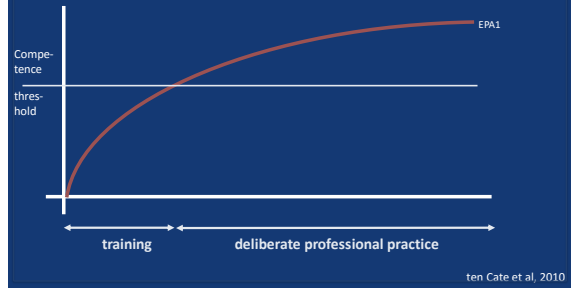
ten Cate et al. 2010



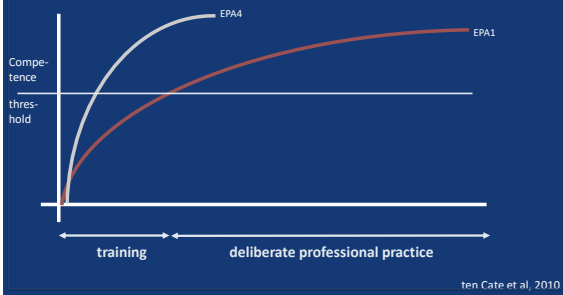
Growth of competence over time



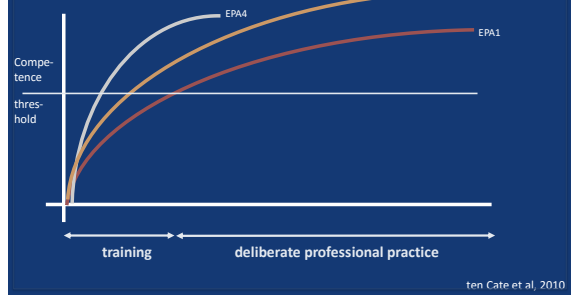
Competency curves of one trainee



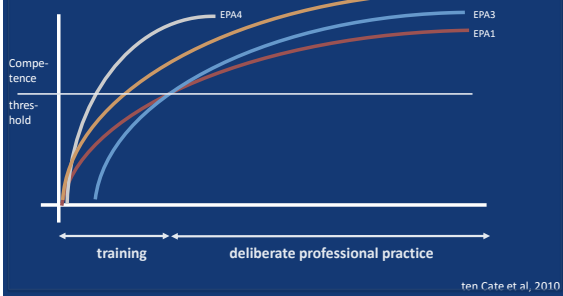
Competency curves of one trainee



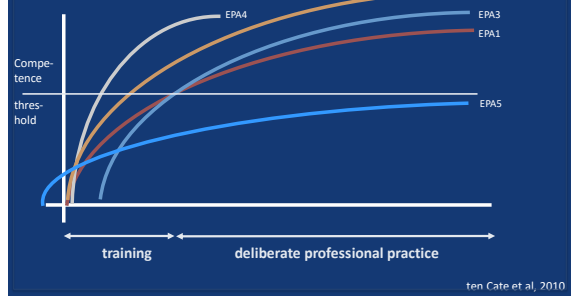
Competency curves of one trainee



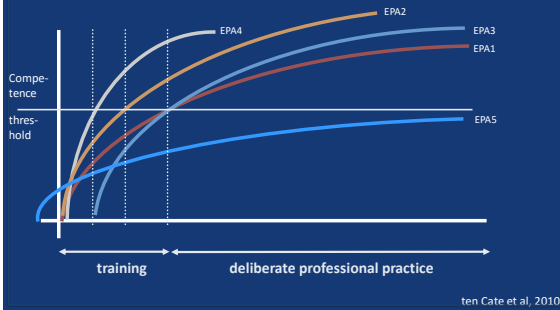
Competency curves of one trainee



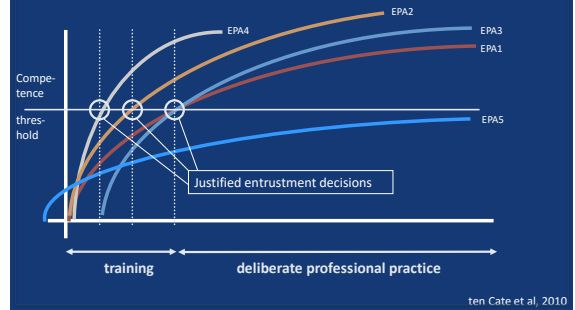
Competency curves of one trainee



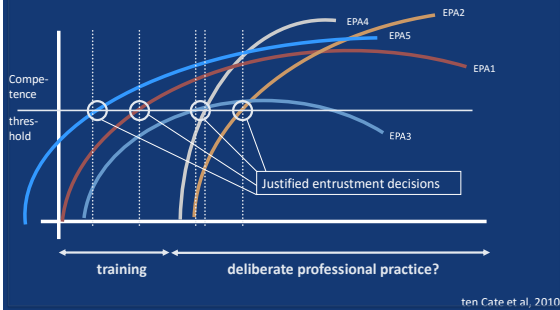
Competency curves of one trainee



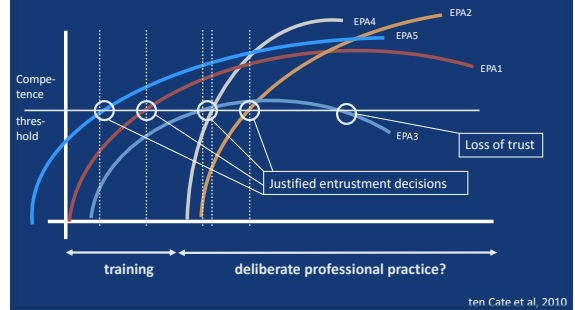
Competency curves of one trainee



Another trainee



Another trainee



EPA approach serves flexibility

- **Intra-trainee variation:** trainees do not reach competence for everything on last day of training
- **Inter-trainee variation:** different prior knowledge and skills, learning ability, general attitude
- **Context variation:** variable clinical opportunities, local practice (epidemiology, facilities, culture), education-mindedness of staff

One size does not fit all

Entrustment decisions as assessment approach



Recognizing not only the ability, but also the right and the duty to act: transfer of responsibility

ten Cate et al 2016

Issues in workplace-based assessment

Issues in workplace-based assessment

- Generosity error (too high scores – *failure to fail*)
- Halo (generalizing from observing one feature)
- Unreliable (not reproducible)
- Unclear standards (often *no* standards)
- Observer/rater differences
- Ratings unclearly relate to proficiency, to personal development, to effort, to reference group performance, et cetera

A reliable test

1. Standardized – equal for all candidates
2. Power to discriminate between individuals
3. Reproducible scores if re-administered

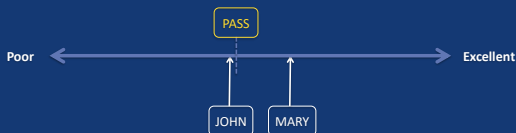
A reliable test

1. Standardized – equal for all candidates
2. Power to discriminate between individuals
3. Reproducible scores if re-administered



A reliable test

1. Standardized – equal for all candidates
2. Power to discriminate between individuals
3. Reproducible scores if re-administered



The trouble with assessment in the workplace

DOES

SHOWS HOW

KNOWS HOW

KNOWS

The trouble with assessment in the workplace

- DOES
- SHOWS HOW
- KNOWS HOW
- KNOWS Can be made very reliable

The trouble with assessment in the workplace

- DOES Can be made reliable
- SHOWS HOW
- KNOWS HOW
- KNOWS Can be made very reliable

The trouble with assessment in the workplace

- DOES
- SHOWS HOW May be made reliable with much effort
- KNOWS HOW Can be made reliable
- KNOWS Can be made very reliable

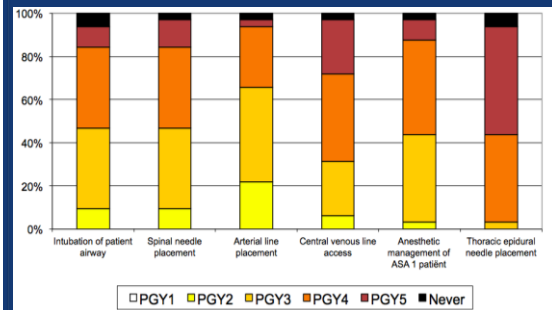
The trouble with assessment in the workplace

- DOES Cannot meet reliability requirements
- SHOWS HOW May be made reliable with much effort
- KNOWS HOW Can be made reliable
- KNOWS Can be made very reliable

The trouble with assessment in the workplace

- DOES Cannot meet reliability requirements
- SHOWS HOW May be made reliable with much effort
- KNOWS HOW Can be made reliable
- KNOWS Can be made very reliable

When to trust residents with unsupervised practice? - Large variation among 22 faculty



Sterkenburg et al 2010

Observations cannot always be turned into numbers

- “Not everything that counts can be counted; not everything that can be counted counts”*
- Expert judgment is necessary and cannot always be made fully explicit
- “I know it when I see it”**

*WB Cameron, 1957

**Stewart Potter, US Supreme Court, 1964, judging “obscenity”

Moving from assessment of ability to entrustment decision-making

- Traditional psychometrics do not work well in the workplace
- Variance caused by raters and context is larger than variance caused by trainee qualities
- Worsened by lack of supervision, fragmented care, short patient stays, little observation
- A move from traditional assessment to *entrustment decisions for EPAs* may increase validity

Entrustability/supervision scales

Entrustability Scales: Outlining Their Usefulness for Competency-Based Clinical Assessment

Janelle Rekman, MD, Wade Gofton, MD, MEd, Nancy Dudek, MD, MEd, Tyson Gofton, PhD, and Stanley J. Hamstra, PhD

Rekmans et al 2016

Construct alignment

Good questions, good answers: construct alignment improves the performance of workplace-based assessment scales

Jim Crossley,¹ Gavin Johnson,² Joe Booth³ & Winnie Wade³

Construct alignment

BJA Advance Access published March 17, 2014

British Journal of Anaesthesia Page 1 of 9
doi:10.1093/bjae/aes052

BJA

Can I leave the theatre? A key to more reliable workplace-based assessment

J. M. Weller^{1,2*}, M. Misur², S. Nicolson², J. Morris³, S. Ure⁴, J. Crossley⁵ and B. Jolly⁶

¹ Centre for Medical and Health Sciences Education, Faculty of Medical and Health Sciences, University of Auckland, 2 Park Rd, Grafton, Auckland 1010, New Zealand

² Department of Anaesthesia, Auckland City Hospital, 2 Park Rd, Grafton, Auckland 1010, New Zealand

³ Department of Anaesthesia, Royal Melbourne Hospital, Grattan Street, Parkville, VIC 3052, Australia

⁴ Department of Anaesthesia, Wellington Hospital, Riddiford Street, Newtown, Wellington 6021, New Zealand

⁵ Academic Unit of Medical Education, University of Sheffield, 85 Wilkinson Street, Sheffield S10 2EG, UK

⁶ University of Newcastle, University Drive, Callaghan, Newcastle, NSW 2308, Australia

* Corresponding author. E-mail: j.weller@auckland.ac.nz

Construct alignment

BJA Advance Access published March 17, 2014

British Journal of Anaesthesia Page 1 of 9
doi:10.1093/bjae/aes052

BJA

Can I leave the theatre? A key to more reliable workplace-based assessment

J. M. Weller^{1,2*}, M. Misur², S. Nicolson², J. Morris³, S. Ure⁴, J. Crossley⁵ and B. Jolly⁶

Anaesthesia Mini-CEX (written version of online form)

Case Details

1. Case Description _____

2. Surgical Subspecialty _____

3. Surgical Complexity _____

4. Setting _____

5. ASA _____

6. Age _____

Surgical Complexity

Minimal – e.g. cystoscopy, I&D
Moderate – e.g. lap appendectomy, TURP, ORIF, Fem-pop bypass
High – e.g. body cavity surgery, craniotomy, and knee replacement

Progression to Autonomy	Required Supervisor input for safe practice			Generally autonomous, some guidance required			Autonomous practice			NC
	1	2	3	4	5	6	7	8	9	
Domains										

Construct alignment

BJA Advance Access published March 17, 2014
 British Journal of Anaesthesia Page 1 of 9
 doi:10.1093/bjaebe/052

Can I leave the theatre? A key to more reliable workplace-based assessment

J. M. Weller^{1,2*}, M. Misur², S. Nicolson², J. Morris³, S. Ure⁴, J. Crossley⁵ and B. Jolly⁶

Anaesthesia Mini-CEX (written version of online form)

Case Details

Case Description _____
 Surgical Subspecialty _____
 Surgical Complexity _____
 Setting _____
 ASA _____
 Age _____

Surgical Complexity
 Minimal – e.g. cataracts, I&D
 Moderate – e.g. lap appendectomy, TURP, ORIF, Fem and knees
 High – e.g. body cavity surgery, craniotomy, and knee replacement

Progression to Autonomy	Required Supervisor input for safe practice	Generally autonomous, some guidance required	Autonomous practice	NC
1	2	3	4	5

Required Supervisor input for safe practice Generally autonomous, some guidance required Autonomous practice

Construct alignment

2014 APDS SPRING MEETING

Reliability, Validity, and Feasibility of the Zwisch Scale for the Assessment of Intraoperative Performance

Brian C. George, MD,¹ Ezra N. Teitelbaum, MD,¹ Shari L. Meyerson, MD,¹ Mary C. Schuller, MEd,¹ Debra A. Dafoza, PhD,¹ Emil R. Petruso, PhD,¹ Lucia C. Petto, MA,¹ and Jonathan P. Fryer, MD¹

Proportional Zwisch Levels by PGY

PGY	Supervision Only	Passive Help	Active Help	Show and Tell
1	0.40	0.00	0.00	0.60
2	0.30	0.10	0.10	0.50
3	0.20	0.20	0.20	0.40
4	0.10	0.30	0.30	0.30
5	0.00	0.40	0.40	0.20

Construct alignment

2014 APDS SPRING MEETING

Reliability, Validity, and Feasibility of the Zwisch Scale for the Assessment of Intraoperative Performance

Brian C. George, MD,¹ Ezra N. Teitelbaum, MD,¹ Shari L. Meyerson, MD,¹ Mary C. Schuller, MEd,¹ Debra A. Dafoza, PhD,¹ Emil R. Petruso, PhD,¹ Lucia C. Petto, MA,¹ and Jonathan P. Fryer, MD¹

Proportional Zwisch Levels by PGY

PGY	Supervision Only	Passive Help	Active Help	Show and Tell
1	0.40	0.00	0.00	0.60
2	0.30	0.10	0.10	0.50
3	0.20	0.20	0.20	0.40
4	0.10	0.30	0.30	0.30
5	0.00	0.40	0.40	0.20

Entrustment: recognizing ability + right + duty to act

Assessment of learners in regular education focuses on *evaluation of ability* with no consequences other than individual progress

Entrustment of learners combines the evaluation of ability with the *permission to act* and the *readiness to be scheduled for service*

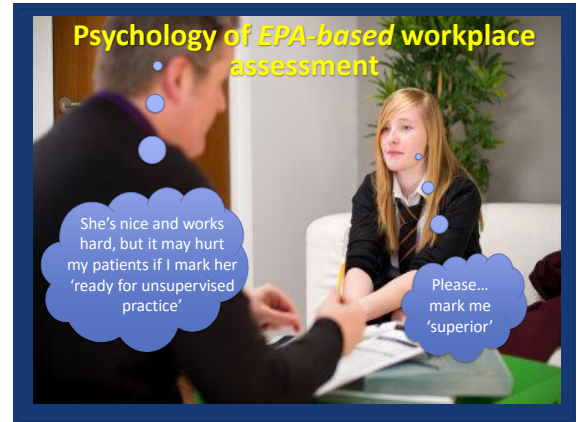
ten Cate 2016

Psychology of traditional workplace assessment



Psychology of traditional workplace assessment





The trust concept in EPA-based assessment

- Trusting someone is making yourself **vulnerable**
- Calculated **risk** that adverse events are manageable
- Graduates will be certified to carry out activities that supervisors have **not been able to observe** and learners may have never encountered
- Entrustment decisions require estimation of **adaptive competence** to cope with unfamiliar situations

What do humans value in others who they must trust?

What do humans value in others who they must trust?

1. **ABILITY** Competence
2. **INTEGRITY** Honesty/truthfulness, benevolence
3. **RELIABILITY** Conscientious and consistent behavior
3. **HUMILITY** Discernment of limitations and willingness to ask for help

Mayer et al 1995, Kennedy et al 2008, O'Neill 2013, ten Cate, 2016

What do humans value in others who they must trust?

Five levels of supervision, reflecting increasing trust in trainee autonomy

1. Be present but no permission to enact EPA
2. Practice EPA with direct (pro-active) supervision
3. Practice EPA with indirect (re-active) supervision
- [threshold]-----
4. Unsupervised practice allowed (distant oversight)
5. EPA may be supervised with junior learners

ten Cate & Scheele 2007

Entrustment decisions – two modes

Ad-hoc entrustment decisions

happen every day; situationally determined; based on *presumptive* trust and *initial* trust. Formative nature.

Summative entrustment decisions*

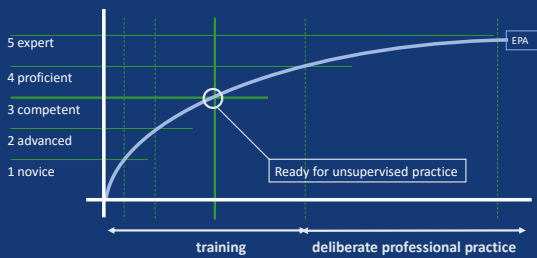
should be based on *grounded trust* (multiple sources of documented information); serves as certification / license to act. Summative nature.

*sometimes called Statement of Awarded Responsibility (STAR)

ten Cate et al 2016

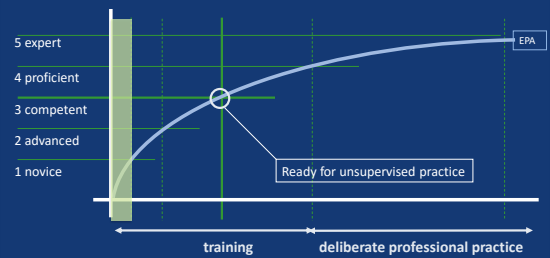
Core principles

Growth of competence over time



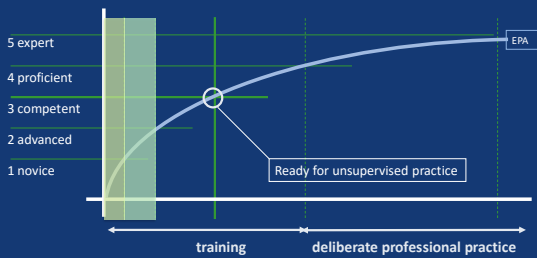
Core principles

Growth of competence over time



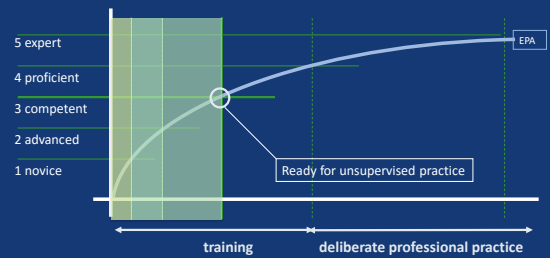
Core principles

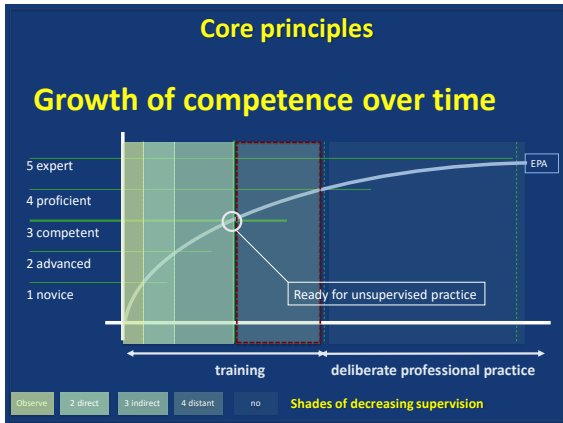
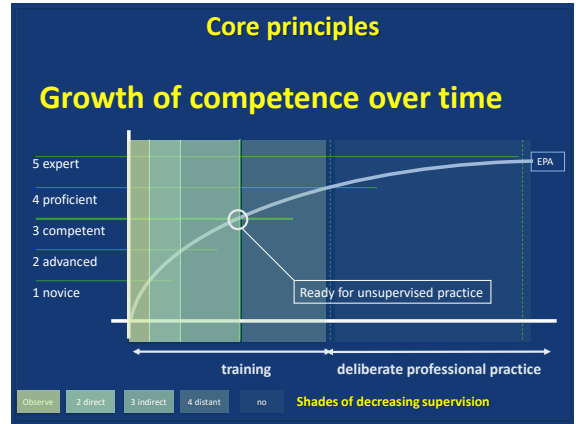
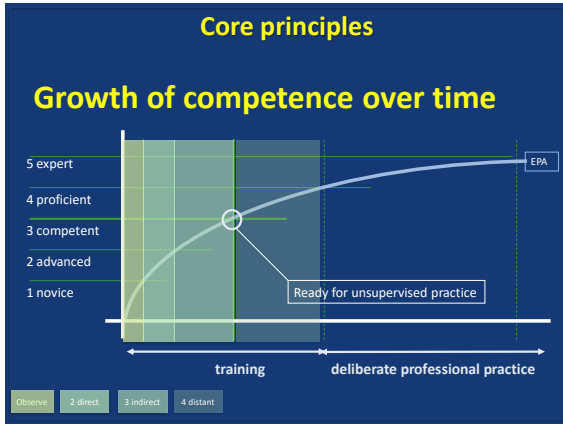
Growth of competence over time



Core principles

Growth of competence over time





Individualized 5-EPA Neurology workplace curriculum for a physician assistant

	Block 1	Block 2	Block 3	Block 4	Block 5	Block 6	Block 7	Block 8	Block 9	Block 10
EPA 1: Carry out initial history and physical examination with ambulatory neurology patients	2	2	2	3	3	4				
EPA 2: Execute lumbar punctures with adult neurology patients	1	2	3	4						
EPA 3: Basic care of stroke patients	1	2	3	3	3	4				
EPA 4: Basic care of patients with lumbosacral radicular complaints			1	2	3	3	4			
EPA 5: Basic care of patients with carpal tunnel syndrome						1	2	3	3	4

Connecting Dreyfus stages, EPAs, competencies, milestones, supervision

EPA example	Competency domains	Milestones				
		1	2	3	4	5
Provide telephone advice and management of patients	* Patient Care					
	** Medical Knowledge					
	** Interpersonal and communication skills					
	* Systems-based practice					
	** Practice-based learning and improvement					
	* Professionalism					

Dreyfus stages of development (1986):
 1= novice
 2= advanced beginner
 3= competent
 4= proficient
 5= expert

Touchie & ten Cate 2016

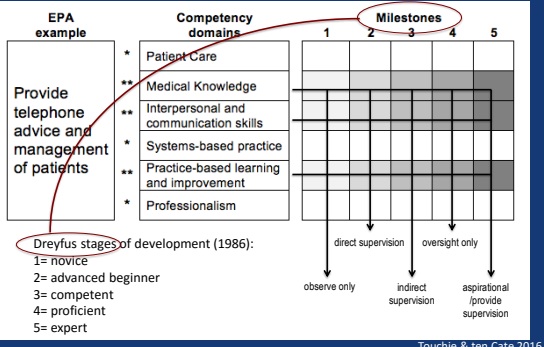
Connecting Dreyfus stages, EPAs, competencies, milestones, supervision

EPA example	Competency domains	Milestones				
		1	2	3	4	5
Provide telephone advice and management of patients	* Patient Care					
	** Medical Knowledge					
	** Interpersonal and communication skills					
	* Systems-based practice					
	** Practice-based learning and improvement					
	* Professionalism					

Dreyfus stages of development (1986):
 1= novice
 2= advanced beginner
 3= competent
 4= proficient
 5= expert

Touchie & ten Cate 2016

Connecting Dreyfus stages, EPAs, competencies, milestones, supervision



Mobile technology and e-portfolio

Mobile technology and e-portfolio

Screen 1: OBSERVER: Dr John Smith, TRAINEE: [dropdown], EPA: [dropdown], DATE: [dropdown].
 Based on my observation(s), I suggest for this EPA the trainee may be ready after the next review to:
 2. Act under direct supervision
 3. Act under indirect supervision
 4. Act with only post-hoc report
 5. Supervise juniors

Screen 2: Provide feedback on each of the following domains of competence, relevant to this this EPA.
 * Medical Expert
 * Communicator
 * Collaborator
 * Scholar
 * Leader
 * Health advocate
 * Professional

Screen 3: COMMUNICATOR: Provide specific feedback. Try to include strengths and aspects that may benefit from improvement.
 Or record a feedback message

ten Cate et al 2015

Dr James Jones Portfolio of Entrustable Professional Activities

Specialty Core EPAs	Renewed	Valid until
EPA 1 xxx	Jan 1, 2016	Dec 31, 2020
EPA 2 xxx	Jan 1, 2016	Dec 31, 2020
EPA 3 xxx	July 1, 2015	Dec 31, 2020
EPA 4		
EPA 5		
EPA 6		

Supplementary EPAs	Renewed	Valid until
EPA a xxx	July 1, 2015	Dec 31, 2020
EPA b		
EPA c		
EPA d		

Dr James Jones Portfolio of Entrustable Professional Activities

EPA 1 xxx	
Specification:	- - -
Limitations:	-
Date renewed:	
Attested in practice by:	1. Dr X 2. Dr Y 3. Dr Z

Wrapping up

- CBME: a great advance, but translating competencies to teaching and assessment is problematic - EPAs may revitalize CBME by connecting competencies to practice
- Workplace-base assessment is fraught with difficulties
- Entrustment decision-making may serve as a route forward
- Learners should be trusted to work by themselves with indirect supervision as soon as justified
- Scales using supervision levels as anchors appear to increase reliability
- Technology may help to collect information in support of entrustment decisions
- Entrustment decisions as assessment: area of ongoing research

References

- Albanese, M., 2000. Challenges in using rater judgements in medical education. *Journal of Evaluation in Clinical Practice*, 6(3), pp.305-19.
- Dreyfus SE. The Five-Stage Model of Adult Skill Acquisition. *Bull Sci Technol Soc*. 2004 Jun 1;24(3):177-81.
- Frank, J. et al., 2015. *CanMEDS 2015 Physician Competency Framework*, Ottawa, Ontario, Canada.
- Frank, J.R. et al., 2010. Competency-based medical education: theory to practice. *Medical Teacher*, 32(8), pp.638-45.
- George, B.C. et al., 2014. Reliability, Validity, and Feasibility of the Zwisch Scale for the Assessment of Intraoperative Performance. *Journal of surgical education*, 71(3), pp.e93-e96.
- Govaerts, M. & van der Weeten, C.P., 2013. Validity in work-based assessment: expanding our horizons. *Medical education*, 47(12), pp.1164-74.
- Mayer RC, Davis JH, Schoorman FD. An integrative model of organizational trust. *Acad Manag Rev*. 1995;20(3):709-34.
- O'Neill O. *A Question of Trust*. Cambridge UK: Cambridge University Press; 2002.
- Pangaro, L. & ten Cate, O., 2013. Frameworks for learner assessment in medicine: AMEE Guide No. 78. *Medical teacher*, 35(6), pp.e1197-210.
- Riekman, J. et al., 2016. Entrustability Scales: Outlining Their Usefulness for Competency-Based Clinical Assessment. *Academic Medicine*, 91, pp.188-190.
- Sterkenburg A, Barach P, Kalkman C, Gielen M, ten Cate O. When do supervising physicians decide to entrust residents with unsupervised tasks? *Acad Med*. 2010 Sep;85(9):1408-17.
- Ten Cate O. et al., 2016. Curriculum Development for the Workplace using Entrustable Professional Activities (EPAs): AMEE Guide No. 99. *Medical Teacher*, 37(11), pp.983-1002.
- Ten Cate, O., 2016. Entrustment as Assessment: Recognizing the Ability, the Right and the Duty to Act. *Journal of Graduate Medical Education*, 8(2), pp.261-262.
- Ten Cate O. et al., 2016. Entrustment decision-making in clinical training. *Academic Medicine*, 91(2), pp.191-198.
- Ten Cate, O. & Scheele, F., 2007. Competency-Based Postgraduate Training: Can We Bridge the Gap between Theory and Clinical Practice? *Academic Medicine*, 82(6), pp.542-547.
- Ten Cate O, Small, E. & Carraccio, C., 2010. Medical competence: the interplay between individual ability and the health care environment. *Medical Teacher*, 32(8), pp.669-75.
- Yochie C, ten Cate O. The promise, perils, problems and progress of competency-based medical education. *Med Educ*. 2016;50(1):93-100.
- Weller, J.M. et al., 2014. Can I leave the theatre? A key to more reliable workplace-based assessment. *British Journal of Anaesthesia*, 112(March), pp.1083-1091.